



Embarq Corporation  
EMBARQ.com  
Mailstop: KSOPKJ05-5020  
5454 West 110th Street  
Overland Park, KS 66211

October 15, 2009

Ms. Beth Salak  
Director, Division of Competitive Markets and Enforcement  
Attention: Tariff Section  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: **TL727**

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. General Exchange Tariff. This filing is submitted with a proposed effective date of October 19, 2009. The Company's tariffs are available on its website at [www2.embarq.com/tariffs](http://www2.embarq.com/tariffs).

Section A2      Original Sheet 114

This filing introduces a promotion for residence customers called, "Retention Program".

If you have questions or need additional information regarding this filing, please call me at the number below or Tamela Kelly at 850-599-1029.

Sincerely,

A handwritten signature in cursive script that reads "Debra Levy".

Debra Levy

Attachments

cc: Sandy Khazraee  
    Tamela Kelly

FL09-PC08

Debra A. Levy  
TARIFF ANALYST II  
Voice: (913) 345-7571  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A2

BY: Chantel Mosby  
Director

Original Sheet 114  
Effective: October 19, 2009

GENERAL REGULATIONS

**J. SPECIAL PROMOTIONS (Cont'd)**

(N)

**Retention Program**

From October 19, 2009 through January 16, 2010, residence customers who are contacted by the Company or who contact the Company and request this promotion may be eligible for a \$10 bill credit for twelve consecutive months. Eligible customers must not have had service disconnected for non-payment and must not have any outstanding balance owed to the Company. To be eligible, customers who are not currently subscribed to a Solutions Residence Package must subscribe to either Progressive Plan or Follow-Me Plan and must agree to retain the service for a minimum of twelve months. The initial bill credit will be reflected on the customer's first invoice issued following installation of the service.

If a customer discontinues the service prior to the end of the twelve month period, no additional credits will be applied.

This promotion may not be combined with any other promotion.

(N)

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(N)